

MARCH DINNER MEETING

Tuesday March 26, 2002

Integrating Quality Management into the Project Management Process

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Project Quality Management (QM) includes the processes required to ensure that the project will satisfy the needs for which it was undertaken. These processes are Quality Planning, Assurance, Control and Improvement. Project QM addresses both management of the project and the product of the project.

In integrating Quality Management into the Project Management (PM) process, there are several subjects to consider:

- Similarities and differences between the two disciplines
- Relationship of QM Processes to Product Development Life Cycle (PDLC)
- Impact on PM's Triple Constraint

All of the processes of QM need to be performed in each phase of the PDLC. This results in the addition of activities and tasks to the Schedule. We will discuss how to derive this additional scope and include it in your project plan.

The project management discipline is driven by expectations relative to Schedule, Resources/Cost and Scope/Quality. This is often called the Triple Constraint. We will consider "What if quality were #1?" and discuss how might it affect the other three constraints or parameters influencing PM.

Margery Cruise is Vice President, Consulting Services for **SPMgroup Ltd.** She manages resources and consulting engagements with an emphasis on expectation management, client satisfaction and knowledge capture. Margery is a consultant and trainer in project management and quality

**Presentations are on the last Tuesday of the month at the Sheraton Centre Toronto Hotel,
123 Queen Street West, across from New City Hall**

If taking the subway, exit at Osgoode station (Queen and University), walk one block east along Queen to York.
If driving, you can park at New City Hall, which is accessible underground to the Sheraton Centre.

Dinner and Presentation: \$30 Members, \$40 Non-Members
Cash and Cheques are accepted at the door.

Please RSVP by noon on Thursday March 21, 2002

5:30 P.M. Networking 6:15 P.M. Dinner 7:00 - 8:30 P.M. Presentation

**For reservations, information and membership inquiries,
visit our web site at www.tassq.org or phone TASSQ at (416) 444-4168**