

**MAY DINNER MEETING**  
**Tuesday May 28, 2002**

**The NEW Importance of Software Configuration Management**  
**Steve Knapp, MKS Inc.**

Software Configuration Management (SCM) is no longer a bureaucratic science to be practiced only by military installations and large financial institutions. In a world of high touch customer contact, business process integrations and agile development processes, more and more applications and information are exposed to our customers, partners and other stakeholders... at a quicker pace!!

This presentation will highlight the business drivers behind the need for an SCM solution and will include the following:

- A high level description of what SCM is by breaking it down into disciplines such as Release Management, Version Management, Build Management
- A proven methodology for the development and implementation of a successful SCM project, including the definition of an SCM Strategy and the major steps in creating and establishing an SCM Plan.
- Issues will be highlighted within two case studies.

Steve Knapp is a Product Director in the SCM division of MKS Inc., based at the head office in Waterloo, Ontario. Mr. Knapp has more that 20 years of IT and product management experience covering the life insurance, customer relationship management and software configuration management industries. Steve's most recent assignment has been to develop an SCM process consulting practice at MKS. He has worked with a number of organizations (Fortune 500, internet, telecommunications companies and federal agencies) in the assessment, development and ongoing oversight for SCM implementations. Mr. Knapp's background includes programming, project management and product management in organizations that range from 30 to 30,000 employees. Mr. Knapp received a Bachelor of Arts from the University of Western Ontario and an MBA from Wilfrid Laurier University.

**Presentations are on the last Tuesday of the month at the Sheraton Centre Toronto Hotel,  
123 Queen Street West, across from New City Hall**

If taking the subway, exit at Osgoode station (Queen and University), walk one block east along Queen to York.  
If driving, you can park at New City Hall, which is accessible underground to the Sheraton Centre.

Dinner and Presentation: \$30 Members, \$40 Non-Members  
Cash and Cheques are accepted at the door.

**Please RSVP by noon on Thursday May 23, 2002**

5:30 P.M. Networking      6:00 P.M. Dinner      7:00 - 8:30 P.M. Presentation

**For reservations, information and membership inquiries,  
visit our web site at [www.tassq.org](http://www.tassq.org) or phone TASSQ at (416) 444-4168**