

**NOVEMBER DINNER MEETING**  
*Tuesday November 26, 2002*

**UAT for Web-Based Systems**  
**Talking to the (fire)Wall**

**Steven Barry, Data Kinetics Ltd.**

The biggest problem facing User Acceptance Testing for web-based systems is dealing with a large, and largely anonymous, user base. This presentation focuses on the shifting issues surrounding defining, knowing, understanding and communicating with web system users and clients, as well as the approach web users take when using an e-commerce application.

Attendees will get an understanding of:

- A basic overview of user communication in User Acceptance Testing
- An understanding of the perspective of Web Users
- A definition of profiling techniques that can help define a web user base
- An appreciation of the complexity of web-based user communication
- Techniques and tools to carry out effective communication with them.

Steven Barry is Online Learning Manager for Data Kinetics Ltd., in Ottawa, Ontario. He is responsible for managing the research, development and maintenance of the company's web sites, including the popular Software Testing and Table Driven programming online conferences. He also develops and teaches The Essentials of Software Testing, User Acceptance Testing and Web Testing.

**Presentations are on the last Tuesday of the month at the Sheraton Centre Toronto Hotel,  
123 Queen Street West, across from New City Hall**

If taking the subway, exit at Osgoode station (Queen and University), walk one block east along Queen to York.  
If driving, you can park at New City Hall, which is accessible underground to the Sheraton Centre.

Dinner and Presentation: \$30 Members, \$40 Non-Members  
Cash and Cheques are accepted at the door.

**Please RSVP by noon on Thursday November 21, 2002**

5:30 P.M. Networking      6:00 P.M. Dinner      7:00 - 8:30 P.M. Presentation

**For reservations, information and membership inquiries,  
visit our web site at [www.tassq.org](http://www.tassq.org) or phone TASSQ at (416) 444-4168**