

MAY DINNER MEETING
Tuesday May 27, 2003

Implementing a Bug Tracking Solution
Rob MacFadyen

Bug tracking is critical to the success of any systems development effort. Unfortunately, tracking bugs is often treated as an ad hoc activity that many feel can be fulfilled by a combination of email, Excel and Access.

Part of this session will discuss the common pitfalls faced by not incorporating a Quality Assurance process throughout the development phase. This session will also address the following topics:

- Why your tracking solution should use off-the-shelf software.
- How to get approval to purchase tracking software.
- How to accurately budget for the purchase.
- Some popular tracking products.
- Key functional requirements to look for.
- How to implement your solution.
- How to maintain the process.

Rob MacFadyen is the founder of RMTrack Issue Tracking Solutions Inc. RMTrack is a local application software vendor providing issue-tracking solutions to clients of varying size and business. With over 15 years in the IT industry, Rob brings a full range of experience to issue tracking. He created and managed a mid-sized QA department at a local Toronto firm, and successfully led that team in the testing of a large web based application for a financial services venture. Rob also has extensive experience in development and project management.

**Presentations are on the last Tuesday of the month at the Sheraton Centre Toronto Hotel,
123 Queen Street West, across from New City Hall**

If taking the subway, exit at Osgoode station (Queen and University), walk one block east along Queen to York.
If driving, you can park at New City Hall, which is accessible underground to the Sheraton Centre.

Dinner and Presentation: \$35 Members, \$45 Non-Members
Cash and Cheques are accepted at the door.

Please RSVP by noon on Thursday May 22, 2003

5:30 P.M. Networking 6:00 P.M. Dinner 7:00 - 8:30 P.M. Presentation

**For reservations, information and membership inquiries,
visit our web site at www.tassq.org or phone TASSQ at (416) 444-4168**