

NOVEMBER DINNER MEETING
Tuesday November 25, 2003

Business Continuity and Disaster Recovery - Have We Learned Anything?
Joe Ozorio, CBCP; CGI Group Inc.

SARS, West Nile, Power Blackout, forest fires, continued terrorist attacks and threats; what a year 2003 has been! There has never been more opportunity to learn some valuable lessons and start serious planning and investment in Business Continuity and Disaster Recovery. Has corporate America and Canada taken these lessons to heart? The answer, according to statistics, may surprise you.

Since 1995, the emergence and evolution of the Business Continuity industry is all about embracing quality approaches and continual improvement. Yet, the industry continues to struggle from a lack of understanding and exposure. Awareness has been heightened since 911, and many more "incidents" have occurred since then to reinforce the need. Slowly, like a ship changing course mid-stream, executive thinking is changing toward the implementation of Business Continuity practices.

This presentation will examine a number of approaches and considerations in implementing a comprehensive Business Continuity Plan. Some of things we'll look at:

- What quality means to the BCP industry
- Lessons learned from SARS and the power blackout of August 14/15
- Is senior management listening?
- Changing the corporate culture
- Re-thinking old approaches
- The 3 pillars of BCP – Planning, Communications, Testing
- Testing approaches to BCP and DRP

The evening will be wrapped up with how you can incorporate Disaster Prevention into your daily lives, both professionally and personally.

If you attended the October 2002 TASSQ presentation on the BCP overview, this will be a great venture into the next level of BCP understanding. If you didn't attend, a brief re-cap of BCP will be given at the start to provide a common level set.

Joe Ozorio, a Certified Business Continuity Professional and accomplished speaker, has been in the IT industry for over 30 years, spanning a whole gamut of functions from mainframe Operations to Network Planning to his current role as Manager, Business Continuity and Disaster Recovery Planning. Joe has managed a number of technical teams including storage management, systems software, network design, client services and internal employee communications. His vast experience in the IT field (including recovering from a fire in Bell's Dorval data centre in 1984) has proved to be tremendously useful in his DRP role today. Currently Joe serves in a voluntary capacity on the Disaster Recovery Institute Canada's marketing board. Joe has made numerous presentations to professional industry forums such as TASSQ in recent years and continues to be in high demand as a speaker.

**Presentations are on the last Tuesday of the month at the Sheraton Centre Toronto Hotel,
123 Queen Street West, across from New City Hall**

If taking the subway, exit at Osgoode station (Queen and University), walk one block east along Queen to York.
If driving, you can park at New City Hall, which is accessible underground to the Sheraton Centre.

Dinner and Presentation: \$35 Members, \$50 Non-Members
Cash and Cheques are accepted at the door.

Please RSVP by noon on Thursday November 20, 2003

5:30 P.M. Networking 6:00 P.M. Dinner 7:00 - 8:30 P.M. Presentation

**For reservations, information and membership inquiries,
visit our web site at www.tassq.org or phone TASSQ at (416) 444-4168**