

SEPTEMBER DINNER MEETING
Tuesday September 28, 2004

Ask TASSQ: A Problem-Solving Workshop on Testing and Management

This special workshop format, facilitated by Fiona Charles, and based on a powerful approach developed by Gerald M. Weinberg and Rebecca Winant for the annual AYE Conference in Phoenix AZ, debuts in Toronto to kick off TASSQ's 2004-2005 season.

Have Questions?

In our work as quality professionals, we may encounter problems with management—eliciting requirements, understanding the testing mission, obtaining time and resources. **Get answers!** Bring your problems and questions to TASSQ's September meeting, and exchange problems and solutions at a roundtable session with experienced testers, quality analysts, and managers.

Have Answers?

Are you an experienced manager, consultant, or process advisor? Do you have tricks, tips, or pitfalls to offer on issues between testers and managers? **Offer help!** Bring your skills in listening, analysis, troubleshooting, and counseling and join the open panel of experts as it shares its knowledge and wisdom with Toronto's largest community of quality professionals.

The focus of the workshop is collaborative problem-solving, taking advantage of TASSQ's collective experience and expertise. There are several ways to participate in the meeting:

- Bring a problem, a question, or a challenge, based on interaction between testing and management, for which you seek an answer. Write the problem on a 5x7 card, and submit it for discussion. Although participants are encouraged to identify themselves, problems may also be presented anonymously.
- When you feel it appropriate to do so, join the open panel to ask questions, present observations, and offer suggestions towards solving the problem. After you've made your contribution, return to your seat.
- Act as a scribe, helping to capture the information that is being discussed for later distribution to dinner meeting attendees.
- Simply watch and listen, observing the interaction between participants and panelists. Note the different skills, techniques, and approaches that people use to solve problems. Identify those who share your challenges, ask clarifying questions from the floor, or find a consultant who can help your organization. Focus on the value of collaboration between professionals as a means of untangling difficult technical, logistical, or interpersonal problems.

Our goal is to provide a valuable educational experience for TASSQ members and non-members alike, both in terms of the problems and the means to make progress in solving them. Please join us for this stimulating and engaging evening!

**Presentations are on the last Tuesday of the month at the Sheraton Centre Toronto Hotel,
123 Queen Street West, across from New City Hall**

If taking the subway, exit at Osgoode station (Queen and University), walk one block east along Queen to York.
If driving, you can park at New City Hall, which is accessible underground to the Sheraton Centre.

Dinner and Presentation: \$35 Members, \$50 Non-Members
Cash and Cheques are accepted at the door.

Please RSVP by noon on Thursday September 23, 2004

5:30 P.M. Networking 6:00 P.M. Dinner 7:00 - 8:30 P.M. Presentation

**For reservations, information and membership inquiries,
visit our web site at www.tassq.org or phone TASSQ at (416) 444-4168**